



Controls Reliability Retainer

Independent, vendor-neutral controls engineering, on call every month

ROI, LLC · vendor-neutral DCS, PLC & SCADA reliability advisory · roi.llc

Your capital projects may run through an EPC, but the day-to-day reliability of your control systems does not. Obsolescence creeps in, alarms drift, cyber exposure grows, and vendor service agreements quietly auto-renew. Most plants run too lean to keep an independent controls-reliability engineer on staff. This retainer gives you one, a set block of days each month, without adding headcount and without a vendor trying to sell you a project.

What the retainer covers

Obsolescence & spares watch

Track end-of-life, firmware, and spares. Keep your reliability roadmap current, not a one-time study.

Alarm performance

Monitor ISA-18.2 metrics, catch drift, and keep nuisance alarms down so operators see what matters.

OT cyber-resilience

Periodic exposure checks and practical, mostly low-cost procedure and configuration fixes.

Service-agreement oversight

Track vendor SLAs, benchmark cost and coverage, and prepare your renewals with leverage.

Change & project review

MOC review and an independent read on vendor quotes, scopes, and change orders before you sign.

Operator & engineer support

Training help, documentation, and knowledge capture before your experienced techs retire.

How it works

- **A set block of days each month** remote-first, on-site when it matters. Scales up for turnarounds and audits, down when things are quiet.
- **A monthly report** what changed, what needs attention, and what to do next, in plain language for your team and your board.
- **Direct access between visits** a quick call or email when a question comes up, not a new statement of work every time.
- **Month to month** cancel anytime, and every engagement begins with a mutual NDA. Typical engagements run from a couple of days a month to an embedded partner during major work.

Steady attention beats a break-fix call.

Problems caught early are cheap to fix. A retainer gives you an independent engineer who already knows your plant and your history, at a fraction of the cost of a full-time hire or an emergency callout.

Why ROI: an independent, vendor-neutral controls engineer with more than 25 years in DCS, PLC and SCADA who keeps the fundamentals healthy and complements, not replaces, your team and your specialists. You will not be oversold.

Add an independent controls engineer to your team

Start with a free scoping call · right-sized to your site · month to month

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